



Sfax and home health

Home health providers manage mountains of protected health information (PHI) every day.

For every patient visit, caregivers are responsible for handling more than 20 different multi-page documents that fall under HIPAA rules. Each step for the caregiver consumes time, resources, and a complicated workflow with many stakeholders and risks. Sfax has workflow tools that help home health service providers work better with confidence.

Since 1998, Sfax has been solving the home health worker's document and faxing challenges. We understand the need for secure document exchange between all stakeholders involved in a patient's plan of care. We built our platforms with the most stringent HIPAA privacy and security requirements.

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The range of state, federal, and agency requirements means there isn't a one sized approach for managing documents. Sfax has a long history developing HIPAA-compliant productivity tools for healthcare. Sfax was designed to make the caregiver's job easier, while protecting PHI throughout their document workflow.

/// Compliance & security

- We prevent PHI breaches by keeping your documents in our data centers under military level encryption
- We adhere to all HIPAA technical and security safeguards to ensure that you are compliant when managing documents
- We execute Business Associates Agreements (BAA) with every healthcare customer
- We employ strong authentication and authorization with all users
- Our security policies are combined with full 256-bit TLS encryption, 2048-bit private keys, and AES multi-layered encryption for all documents and data, both at rest and in transit
- Documents are safe in our domestic, redundant, SSAE 16 Type II audited facilities with redundant hardware, power, and connectivity
- HITRUSTCSFCertified
- SSAE 16 (SOC2) certified.

/// Benefits of our products

- **Accessible.** Access from PC, Mac, or mobile device anywhere you have a connection making it easy to access patient information from the field
- **Flexible.** Tools to meet a home health agency's workflow
- **Permissions.** Role-based permissions let you determine who can access and manage documents
- **On the go.** Receive, view and manage documents in secure, collaborative workspaces on the go
- **Annotate.** Annotate and redact information, use custom stamps, add comments and notes or fill out forms electronically
- **Signature.** Use the digital signature with unique reference to electronically sign documents from anywhere and get a complete audit trail
- **Activity.** Get reports and audit to view the entire history of the document
- **Mobile.** Share patient files and collaborate with careteam members on any device.

We are Sfax. Cloud Faxing that Works.



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